ANDRUS ON HUDSON

Department: Administration

Policy No.: Page 1 of 2

Subject: Resumption of in-person visitation (COVID-19)

Date Approved: 8/17/20  Previously Approved:  Reviewed by: Jon V. Kole

Distribution:

References/Addendum/Special Instructions:

Policy:

To set standards and guidelines which allow for limited in-person visitation of families/loved ones and residents per NYS Executive Orders and DOH protocols.

Procedure:

- Andrus on Hudson shall allow limited visitation to family members, designated representatives, and members of the Ombudsman Program as indicated in the July 10th, Health Advisory. No more than 10 percent (10%) of the residents shall be permitted to have visitors at any one time based on the Home’s current census and only 10 individuals at any one time shall be permitted in the designated visiting space. Visitors must remain socially distanced (minimum of six feet) at all times during the visit.

- In-person visitation is permitted Monday through Friday between the hours of 11:00 am to 12:00 pm and 1:30 pm to 5:30 pm, by appointment only, for 1 hour, excluding holidays. Request for visitations must be submitted at least 24 hours prior.

- Visitors are strictly prohibited in residents’ rooms, care areas, nursing units or any other areas in the facility, except under certain limited circumstances such as residents receiving end of life care or compassionate visits.

- Residents are permitted two visitors per visit.

- Visitors and staff entering the building or going outside to visit shall be screened with screening questions to determine exposure to COVID-19 positive or potentially positive individuals. Screening shall consist of both temperature checks and screening questions to assess potential exposure to COVID-19.

- All visitors must provide their first and last name, physical (street) address; daytime and evening telephone number; date and time of visit; email address. No exceptions will be made as we are required to maintain strict records on file.

- Visitors screened for signs and symptoms of COVID-19 prior to resident access and visitation shall be refused if the individual(s) exhibits any COVID-19 symptoms or do not pass the screening questions.
Visitors must wear a surgical mask which covers both the nose and mouth at all times when on the premises. AOH shall provide a surgical mask to any visitor who lacks an acceptable face covering.

Visitors must wash their hands or used an alcohol-based sanitizer once they have been cleared to visit. Alcohol-based hand sanitizer shall be available upon entering AOH and in the designated spaces for visitation.

The Manager of Community Life and/or designee shall coordinate all requests for visitation.

The visitation schedule shall be strictly adhered to in order to accommodate all other requests. If a visitor is unable to make the visit at the scheduled time, they need to reschedule. Unscheduled visitations shall not be permitted.

Visitors must arrive on time for their appointment. A 10-minute grace period shall be permitted, after 10 minutes, the visit may need to be rescheduled.

Visitation can only occur in spaces approved by DOH. During inclement weather, visitations may be cancelled. The facility shall check the weather on a daily basis and shall notify the families and designated representative as soon as possible. Last minute cancellation may be necessary.

A member of the interdisciplinary team (IDT) shall escort the visitor(s) from the lobby to the designated visitation space. The IDT staff shall transport the resident to the designated visitation space.

Nursing home staff shall meet to review compliance with the visitation program and to address any issues and concerns. The team comprised at a minimum of the COO, Director of Social Work, Director of Nursing, physician, Manager of Community Life and Director of Facilities shall meet at the onset of the visitation program and as needed.

AOH reserves the right to modify this policy as circumstances change and to remain in compliance with directives from the Department of Health and NYS.

A copy of this policy shall be posted on the Andrus on Hudson’s website, social media account and available on-site.

The facility reserves the right to refuse any visitor who is under the influence, disruptive or presents a danger to any resident and or staff.

If any visitor fails to adhere to the protocol, he/she/they shall be prohibited from visiting for the duration of the COVID-19 state declared public health emergency.

Signature: [Signature]

Date: 3/21/2020